

Stephanie Rawlings-Blake
Mayor



Room 250
City Hall
Baltimore, MD 21202

April 22, 2016

TO: The Honorable Stephanie Rawlings-Blake, Mayor
Kaliopé Parthemos, Chief of Staff
Khalil Zaied, Deputy Mayor of Operations
Sameer Sidh, Director of CitiStat

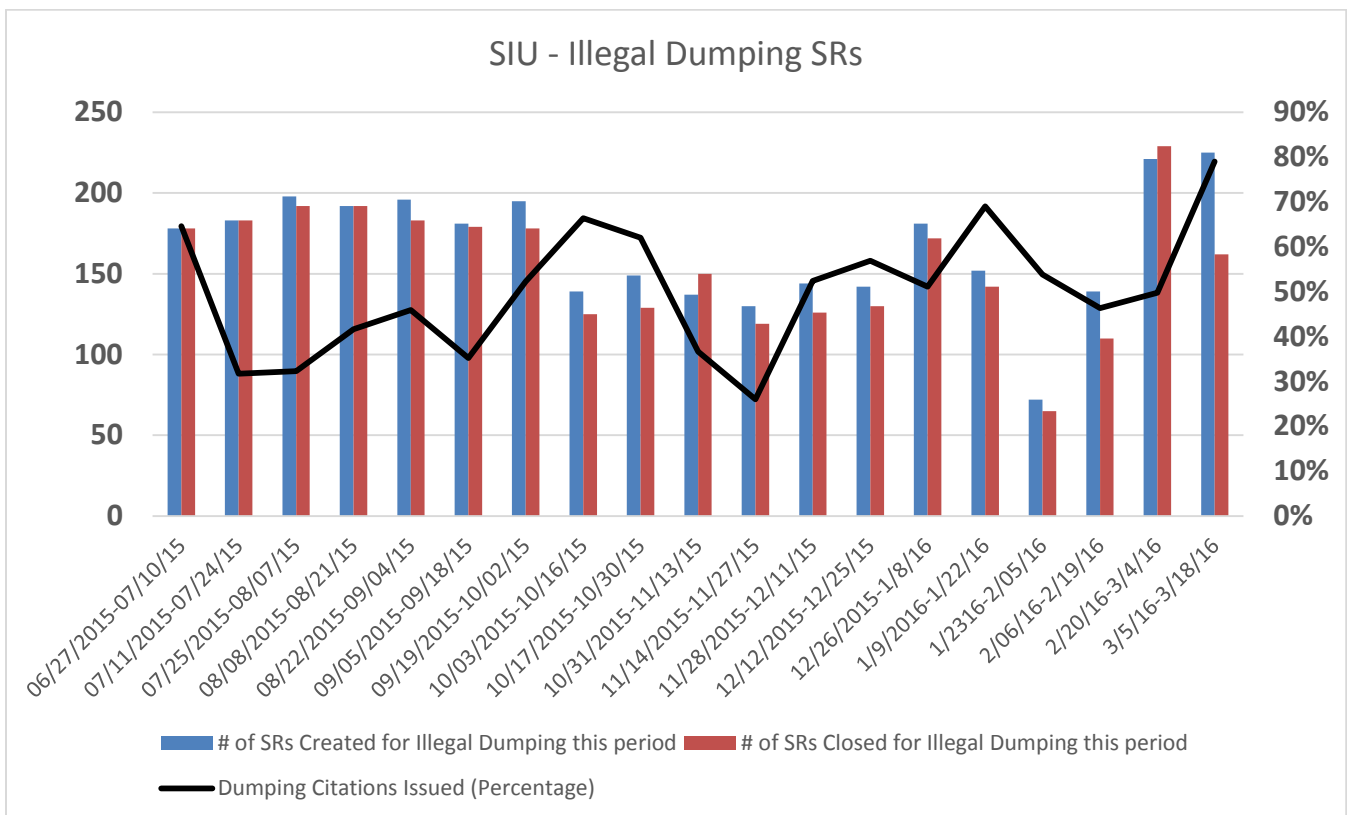
FROM: CitiStat Team

SUBJECT: DPW- Bureau of Solid Waste, Executive Briefing



• **Making Progress**

- **Illegal Dumping Citations.** The Housing Department’s Special Investigative Unit is responsible for the investigation of illegal dumping complaints. The chart below shows the number of service requests created and closed for illegal dumping along with the percentage of the closed service requests that led to citations. It is important to cite individuals and businesses guilty of illegal dumping to deter activity that affects the cleanliness of City sidewalks, alleys and streets. Citations were issued for 80 percent of illegal dumping service requests over the most recent two-week period, marking the highest issuance rate in FY17 to date.





- **Corner Can Illegal Dumping.** The Housing Department has initiated a pilot to proactively deter individuals and businesses from illegal dumping around corner cans. The Housing Department and Bureau of Solid Waste collaboratively identified problem cans throughout the City, and four separate proactive enforcement routes were created for investigation. The routes are Eastside, Westside, Southwest and Midtown. If residential trash is found in or piled next to a corner can, the investigator will go through the trash and attempt to identify a responsible party for the trash. If identification information is found then the investigator will issue a \$500 environmental citation for violating Health Code 7-608. If the residential trash bag is located inside of the corner can a \$50 citation is issued. The number of citations issued regarding corner cans are shown below.

Illegal Dumping	3/3/16 - 3/11/16	3/12/16- 3/25/16	3/26/16- 4/8/16
Eastside (HC1)	5	21	15
Westside (HC2)	8	10	6
Southwest (HC3)	0	0	0
Midtown	2	4	15

Residential Trash in City Can	3/3/16 - 3/11/16	3/12/16- 3/25/16	3/26/16- 4/8/16
Eastside (HC1)	0	3	2
Westside (HC2)	0	0	0
Southwest (HC3)	0	0	0
Midtown	0	1	0

- **Needs Improvement**

- **Street Sweeper Availability.** The Bureau of Solid Waste monitors the number of Street Sweepers that are available for use. When too many vehicles are in the shop for repairs it severely impacts the Sweeping operations. Street Sweeper availability is a coordinated effort between the Bureau of Solid Waste and the Department of General Services. In order to decrease the amount of time this vehicles spend in the shop, the Bureau of Solid Waste employees must clean and take care of the vehicles. Furthermore, the Department of General Services should repair the vehicles as fast as possible. The chart below shows the availability percentage for the Routine Services Mechanical Street Sweepers from March 19th through April 1st.



Vehicle Inventory and Readiness Report
 CITISTAT
 Reporting Period: March 19, 2016 - April 01, 2016

VEHICLE TYPE	TOTAL FLEET		SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	AVERAGE	
			19-Mar	20-Mar	21-Mar	22-Mar	23-Mar	24-Mar	25-Mar	26-Mar	27-Mar	28-Mar	29-Mar	30-Mar	31-Mar	1-Apr		
Routine Services Mechanical Street Sweepers	37	Required			24	24	25	26		25		24	24	25	26	25	25	
		Available			14	15	14	14		14		14	17	15	19	17	15	
		Garage			23	22	23	23		23		23	20	22	18	20	22	
		Yard			0	0	0	0		0		0	0	0	0	0	0	
		Total			37	37	37	37		37		37	37	37	37	37	37	37
		Percentage					58%	63%	56%	54%		56%		58%	71%	60%	73%	68%